

PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

**WARRANTY
BULLETIN**


Wb10-01B



DATE : MAY 2010	SECTION : 01 - Engine
EXPIRATION: MAY 2012	
SUBJECT : VOLVO D13 ENGINE REPLACEMENT OF COPPER INJECTOR SLEEVE WITH CONICAL STAINLESS STEEL INJECTOR SLEEVE	

REVISION : B THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSION.
Information added regarding the EPA2010 (US10) version vehicles. See APPLICATION.

APPLICATION

Model	VIN	
H3-45 & X3-45 coaches with Volvo D13 engine EPA2010 (US10) version Model Year : 2010	2PCH33498 <u>AC71 1573</u> 2PCH33496 <u>AC71 1605</u> 2PCH33495 <u>AC71 1627</u>	2PCH33496 <u>AC71 1636</u> 2PCG33498 <u>AC72 9907</u> 2PCG33491 <u>AC72 9926</u>
H3-41, H3-45 Model Year : 2008 - 2010	From 2PCH33496 <u>8C71 0948</u> up to 2PCH33497 <u>AC71 1645</u> inc.	
X3-45 coaches & XLII-45 Entertainer with Volvo D13 engine Model Year : 2008 - 2010	From 2PCG33497 <u>8C72 9259</u> up to 2PCG33495 <u>AC72 9945</u> inc.	
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>		

DESCRIPTION

On the vehicles affected by this bulletin, it is necessary to replace the copper injector sleeves with a new conical stainless steel design in the Volvo D13 engines. The injectors and sleeves must be changed on all involved vehicles. See the note in APPLICATION on page 1, concerning the EPA2010 (US10) version vehicles.

Volvo D13 engines with serial number starting from 933845 have been corrected at the factory.

You must make an appointment at one of Prevost Service Centers or Prevost Certified Service Providers. Please, contact your Prevost Regional Service Manager to find out the nearest service center location or refer to **Parts and Service** tab on Prevost web site or go to www.prevostcar.com/network for the list of the nearest Prevost Certified Service Providers.

Prevost Action Service System (PASS) 1 800 463-7738

Regional Service Managers		
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)
Dave Langlois	Delaware, Maryland, Washington DC, Virginia, West Virginia, North Carolina, Pennsylvania, New Jersey, Ohio, Kentucky, Michigan	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)
Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

Prevost Service Centers		
Quebec	850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1	Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046 Fax: 1-418-831-7432
British Columbia	6537 River Road Delta, CB V4K 5B9	Tel.: 1-604-940-3306 Fax: 1-604-940-3384
New Jersey	201 South Avenue South Plainfield, New Jersey 07080	Toll free phone: 1-800-223-0830 Tel.: 1-908-222-7211 Fax: 1-908-222-7304
Florida	6931 Business Park Blvd. North Jacksonville, Florida 32256	Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555 Fax: 1-904-886-0092 Administration Fax: 1-904-886-0093 Parts
Tennessee	800 South Cartwright Street Goodlettsville, Tennessee 37072	Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881 Fax: 1-615-299-8816

Texas	15200 Frye Road Fort Worth, Texas 76155-2702	Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250 Fax: 1-817-685-0460
California	3384 De Forest Circle Mira Loma, California 91752	Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550 Fax: 1-951-360-2560 Administration Fax: 1-951-360-2565 Parts

PROCEDURE

Service technicians, for the complete procedure, refer to Volvo document **SP237-012, Conical Injector and Sleeve** available on Impact or look for **WB10-01_Copper to Conical_PV729-SP237-012b.pdf** on Prevest's Service Portal, under Service Tips, 01-Engine, D13 Volvo Engine, Injector Cup Failure.

WARRANTY

This modification is covered by Prevest's normal warranty and will be performed at no charge.

The working time required to perform this warranty bulletin is approximately 11 hours. As a matter of normal service process, your Prevest Service Center or Prevest Certified Service Providers will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact your Prevest Service Center or your Prevest Certified Service Providers for additional information and to schedule an appointment at your earliest convenience. Please mention WB10-01.

Parts / Waste disposal:

Return replaced parts to Prevest with A.F.A. for full reimbursement.
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