

# PREVOST

# SAFETY RECALL

## SR23-310A

DATE: August 2023 SECTION: 18 BODY
SUBJECT: SEAT RECLINE MECHANISM PIVOT BOLTS

Revision: A Title Change: flip-up now recline seat 08-29-2023

#### **APPLICATION**

### NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

Model	VIN PREVOST CAR INC.
X3-45 Commuter Model Year: 2021 & 2023	From 4RKJ33494 <u>M</u> 973 <u>7797</u> up to 4RKJ33497 <u>M</u> 973 <u>7826</u> incl. and From 4RKJ33495 <u>P</u> 973 <u>8042</u> up to 4RKJ33499 <u>P</u> 973 <u>8061</u> incl.

This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

#### **DESCRIPTION**

the bolt securing the passenger seat recline mechanism could loosen and disengage. In this condition, the seat's reclining function is inoperative (inability to lock the seatback in the desired angle), and the seatback can move freely within its adjusting limits. It is to be noted that the concerned seats are equipped with occupant seat belts integrated in the seat back.

Therefore on the affected vehicles, thread locker must be added and the seat recline mechanism bolts must be adequately torqued.

The work will be entirely performed by authorized USSC technicians at the customer facilities

#### **SAFETY PRECAUTIONS**

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



# Safety First!







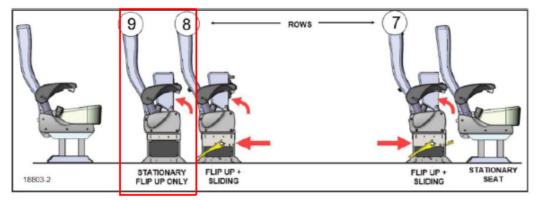




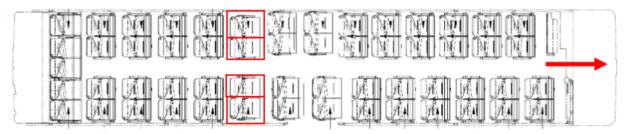
## **DANGER**

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.



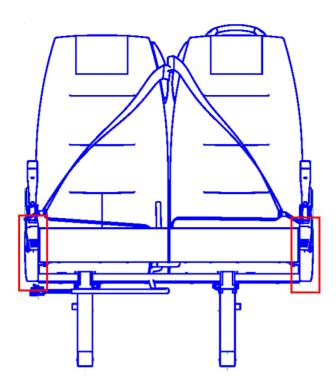
Only the stationary flip up seat (see seat #9) are concerned by this issue (distinct recline mechanism design).



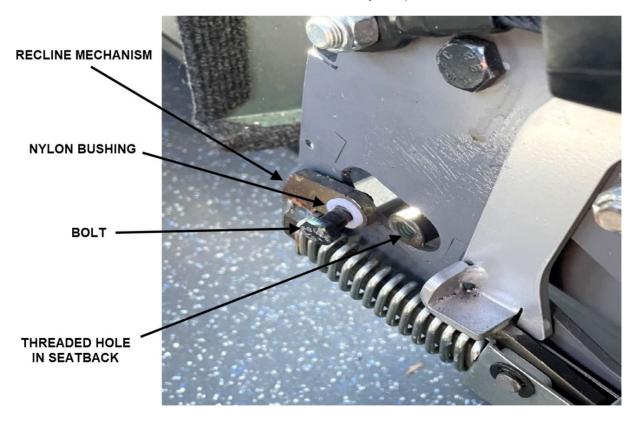
There are 4 potentially defective seats in each vehicle (stationary flip up seats – see seat #9 above). Each seatback is secured with 1 bolt => 4 potentially concerned bolts per vehicle.

USSC SOLUTION: Add high-strength threadlocker (red) to flip-up pivot bolts.

- Remove the trim panel.
- Remove the pivot bolt.
- Add a good quality, high-strength thread-locking adhesive to the bolt threads.
- Reinstall the pivot bolt (tighten firmly).
- Reinstall the trim panel.
- Repeat for all seat bolts concerned.



Bolts on both sides are covered by trim panels



#### **OTHER**

VBC Bulletin	N/A	
Fail Code	18.03-2	
Defect Code	09	
Syst.Cond	R	
Causal Part	867942	

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# Safety Recall Certification Sheet (Ref: 0BSR23-310A)

VEHICLE SER	IAL NUMBER:				
PERFORMED BY			OWNER/OPERATOR		
Instructions wit	rtify that Safety h regard to Safety e been performed.				
Name:			Name:		
Addr:			Addr:		
Phone:			Phone:		
Fax:			Fax:		
Signature :			Signature :		
Date:			Date:		
	tion mentioned al ore, please fill this			ou are not the owner of this sender.	S
BUSINESS:					
ADDRESS (including County):				_	
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TELEPHONE:	FAX:				_

Please return this completed document with your A.F.A. form