

PREVOST

WARRANTY BULLETIN

WB24-08

DATE: February 2024 SECTION: 06 ELECTRICAL

EXPIRATION: February 2026

SUBJECT: REPLACEMENT KEYLESS MODULE AND

KEY FOBS

First Release 02-22-2024

APPLICATION

NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

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Model	VIN A CONTROL OF THE PREVIOUS CAR INC.				
H3-45 VIP motorhomes Model Year: 2023	2PCVS3492PC7213842PCVS3491PC7213922PCVS3497PC7214002PCVS3494PC7214042PCVS3491PC7214082PCVS3493PC7214602PCVS3499PC721480				

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this bulletin, you need to replace the keyless module and key fobs to avoid problems with the vehicle start.

MATERIAL

Order kit **#WB24-08** includes the following parts:

Part No.	Description	
564780	KEYLESS, MODULE	1
564781	KEY FOB, REMOTE CONTROL	2

NOTE	
Material can be obtained through regular channels.	

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!







PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

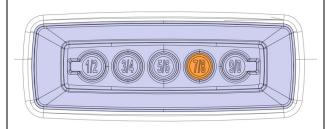
MODULE REPLACEMENT 1. Remove the right-hand dash access panel. 2. Disconnect the old module. 3. Unscrew the two (2) screws that hold the old module. 4. Discard the old module and key fob. Note: Old key fobs cannot be used with the new module. Do not keep old key fobs inside the vehicle.

5. Install the new module 564780 with the two (2) screws. 564780 6. Plug the new module. 7. Reinstall the right-hand dash access panel.

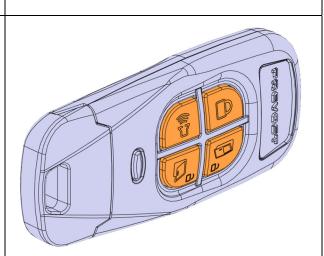
1. Turn on the vehicle. 2. Locate door keypad. 3. Enter the 6-digit authority code, listen for double beep. 4. Hold 3/4 key for 5 seconds, listen for double beep.

To program new key fobs 564781 (2x), perform next following steps. 1. Hold 5/6 key for 5 seconds, listen for double beep. - Keypad backlights flashes continuously. 2. Enter the 6-digit authority code, listen for double beep. - Keypad LEDs continuously flash amber.

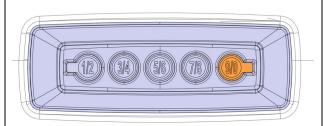
- 3. Hold 7/8key for 5 seconds, listen for double beep.
 - Both keypad LEDs illuminate solid amber.
 - The entrance door is locked, then unlocked rapidly as audible feedback, confirming that the system is now in learning mode.



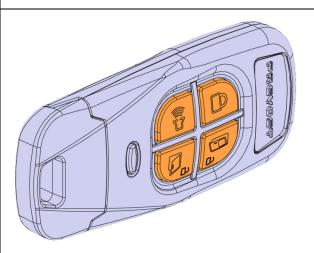
- 4. Pressing any button of a key fob within 10 seconds adds that key fob's serial number to the "Authorized Fobs List".
 - Each time a key fob is added, the 10 second timer resets.
 - When the first key fob is added, the entire "Authorized fobs list" is erased and a new one is added. Previously paired key fobs will not function, thus all desired key fobs must be paired in one sequence.
 - Each time a key fob is successfully added, the entrance door will lock, then unlock.



5. Press 9/0 key twice to exit programming mode.



- 6. Check operation of key fobs:
 - Lock all
 - Entrance door
 - Baggage compartments unlock
 - Panic



PARTS / WASTE DISPOSAL

All replaced parts must be returned to Prevost according to the Return Shipping Instructions available on https://www.prevostcar.com/content/warranty-documents for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 1 hour(s) (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select 'Warranty Bulletin WB24-08".

OTHER

VBC Bulletin	N/A
Fail Code	06.27
Defect Code	09
Syst. Cond	В
Causal Part	564374

Access all our Service Bulletins on http://techpub.prevostcar.com/en/ or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.